WATFORD BOROUGH COUNCIL HACKNEY CARRIAGE & PRIVATE HIRE EXPLANATORY NOTES DRAFT for 2019 - 2024

The below are suggested conditions following initial consultation between 21 November 2018 and 31 March 2019

Conditions highlighted in blue are NEW

Conditions highlighted in yellow are AMENDED

All other conditions are continuations of current licence conditions

POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES		
Policy	Notes	
At time of first licensing as a hackney carriage or a private hire vehicle a vehicle must be no more than 5 years old at the date of application	For this policy, the age of the vehicle refers to the year in which it was registered with the DVLA - for example, a vehicle first licensed in 2020 may not be registered earlier than 2015.	
Vehicles must achieve a euro NCAP rating of 4 or 5 stars minimum	Applications to licence any limousine which has been converted must be accompanied by an appropriate approval certificate.	
All new vehicles licensed from April 2020 must be rated euro 6 emission compliant or zero emission capable.	Vehicle ratings can be checked online at http://eurostandards.co.uk/	
Zero emission capable vehicles must be able to travel at least 30 miles continuously on a single electric charge		
All vehicles, new or renewing, licensed from April 2022 must be rated euro 6 compliant.		

POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES		
Policy	Notes	
Zero emission capable vehicles must be able to travel at least		
30 miles continuously on a single electric charge		
Any vehicle not rated as Euro 6 compliant or zero emission		
capable (at least 30 miles continuous range on single charge)		
will not be licensed after the vehicle reaches 12 years old		
from April 2020.		
All fuel types are permitted providing compliance with the		
relevant euro rating or equivalent is reached as a minimum.		
Vehicles operating on LPG must be converted by a registered		
converter and certificate must be produced.		
Hackney carriages must be either:	An 'appropriate approval certificate' will likely be in the form of a voluntary	
	Individual Vehicle Approval (IVA). Obtaining an approval is based upon an	
(1) a purpose-built London-style hackney carriage (meaning	inspection of the vehicle by the DVSA.	
such vehicle has been approved for use by Transport for		
London for use as a hackney carriage), or a converted	For further information see section on IVA (below) and	
vehicle, which is capable of carrying a passenger whilst	https://www.gov.uk/vehicle-approval/overview.	
sitting in a wheelchair, providing such vehicle has the		
appropriate approval certificate; or	All doors must be suitable to be used by passengers and a driver. Rear-seat	
	passengers must be able to use a door other than the driver's or front passenger	
(2) a saloon, hatchback, estate or multi-purpose people	door.	
carrier capable of carrying a folded wheelchair, with at		
least 4 doors.	A purpose-built London-style vehicle will not be licensed as a private hire vehicle	
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POLICY REQUIREMENTS FOR HA	CKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES
Policy	Notes
	to avoid confusing the vehicle for a hackney carriage.
Private hire vehicles must have at least 4 doors.	
All other vehicle types will be subject to inspection on a case-	A licensing officer will need to approve any vehicles of unusual appearance or with
by-case basis.	unusual features. This can only be done <u>after</u> physically inspecting the vehicle. Our key concerns are passenger safety and comfort. If a vehicle fails, drivers will be told
No 'stretch' limousine will be licensed as a hackney carriage.	of the reasons why. Wheelchair ramps and lifts will not normally be considered as unusual features.
	Any vehicle not conforming to the regular standards required may be considered
	as a novelty or specialist vehicle on application. An application must be
	accompanied by a full explanation of a business proposal and reasons as to why the grant of a licence should be considered.
Hackney carriages may voluntarily display a livery of black	
vehicle with yellow bonnet stripes and yellow boot stripes	
and yellow side stripes to a standard design approved by the council	
Vehicles must have a minimum of 4 passenger seats and a	
maximum of 8 passenger seats.	
Applications for any converted vehicles must be	
accompanied by an appropriate approval certificate.	
The maximum number of passengers which the vehicle will	The logbook states the total number of people suitable to be carried in the vehicle.

POLICY REQUIREMENTS FOR HAG	CKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES
Policy	Notes
be licensed to carry will be the number of seats recorded on the V5C registration document (logbook) as being suitable for carrying passengers.	The number of passengers that can be carried will equal the sum of the total number of persons minus the driver. Where a logbook shows more seats than the physical number of seats in the vehicle, the driver will be required to address this issue. The logbook must accurately reflect the vehicle. In terms of size, any modifications, seating capacity, colour, and all other details which are recorded within the logbook.
Left-hand drive vehicles will not be considered as suitable for licensing on safety grounds as they will generally require front-seat passengers to step into the roadway to enter or exit the vehicle. Any vehicle which does not allow for safe near-side access and egress for passengers will also not be considered.	
On 19 March 2012 the Council set a maximum limit of 304 hackney carriage vehicle licences. This limit is a descending limit. When a licence is surrendered or revoked, the limit shall decrease by the number of licences which were surrendered or revoked.	Any exception to this strict policy will be considered on a case-by-case basis by the Head of Community and Customer Services in consultation with the Chair of the Licensing Committee. There is no limit on the number of private hire vehicle licences.
Applications for new hackney carriage licences will be considered where the vehicle is:	

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POLICY REQUIREMENTS FOR HAG	CKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES	
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A wheelchair accessible vehicle, and;		
Zero emission capable, and;		
Displays the Watford Borough Council livery (appendix A)		
Any exception to this strict policy will be considered on a case-by-case basis by the Group Head of Environmental		
Services in consultation with the Chair of the Licensing Committee.		
Vehicles will not be licensed unless:	A licence may also not be issued if no driver who is named on an insurance policy is present to drive the vehicle. The Council must ensure that both vehicles and	
 there is in force a current insurance policy compliant with the Road Traffic Act 1988; 	drivers are legally allowed to be on the road. The insurance must also be for the proper purpose.	
 (2) a valid MOT certificate is in force (issued within the previous 30 days), for vehicles registered with the DVLA for 12 months or more at the time the vehicle is presented for licensing; 	Any vehicle which is less than 1 year old when presented for licensing is not required to have passed an MOT. Any vehicle that is more than 1 year old when presented for licensing (including renewals) must have passed an MOT before inspection, and this MOT must have been issued within the previous 30 days.	
(3) it is, or will be, registered with the DVLA;	Where vehicles have recently been purchased, the new keeper's supplement of the logbook will suffice to show that the vehicle is registered with the DVLA	
(4) the vehicle is taxed (where applicable); and	providing that the full logbook is presented once obtained from DVLA.	

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POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES		
Policy	Notes	
(5) that an appropriate approval certificate has been issued where necessary.	Officers can check online via <u>https://www.vehicleenquiry.service.gov.uk/</u> if a vehicle is taxed.	
Only vehicles categorised as N or S insurance write offs may be presented for licensing.		
Applicants must produce an engineer's report detailing the repairs made to the vehicle.		
Where a V5C has comments in the special information section concerning previous accidents it shall be the duty of the applicant to provide additional information to satisfy the authority that the vehicle is safe to be licensed		
Application for licenses for vehicles capable of and intended to be, for any period of time, operated autonomously at levels 3, 4 or 5 (as defined by the Society of Automobile Engineers) will be considered on a case by case basis.		
In general a vehicle that cannot be driven by a human being (i.e. without a steering wheel) shall not be considered for use as a licensed vehicle on public roads.		
In general any vehicle capable of operating autonomously		

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POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES		
Policy	Notes	
will only be licensed where it can be shown that the driver		
will remain in control of the vehicle and that there are		
systems in the vehicle that monitor the drivers performance		
Vehicles tested under the IVA 'basic' scheme will not be licensed.		
Applicants submitting an imported vehicle for licensing must		
have the vehicle tested as 'Normal' under the IVA scheme.		
A vehicle tested under the IVA 'Normal' inspection criteria		
will be required to provide any additional information		
concerning the testing of the vehicle as reasonably required		
by the licensing officer.		
Applicants seeking to licence a vehicle approved under IVA		
are advised to contact the licensing authority before		
purchasing the vehicle.		
When vehicles are presented for inspection, the exterior of	Licensing officers must be able to carry out an inspection of the vehicle to ensure	
the vehicle (including the underside of the vehicle) and	compliance with the Council's policies and conditions. If the vehicle is presented in	
interior must be in a suitable clean condition to allow for	such a condition to prevent a full inspection, the inspection will not be carried out.	
proper inspection of these areas		
Vehicle plates must be securely mounted on a bracket which	Vehicle plates can only be displayed on a bracket attached to the rear of the	

POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES		
Policy	Notes	
is permanently affixed to the rear of the vehicle or by use of council approved magnetic bracket. The bracket must be clearly seen and must not obscure any rear lights or the vehicle index plate. No other form of fixing will be permitted. The detachable plate slip which is issued once a vehicle is licensed must be displayed on the inside of the front windscreen where it be can be seen by all passengers	 vehicle. It is never acceptable to have a plate on display in the rear windscreen. A bracket which is not permanently attached is also not acceptable. If a plate or bracket is lost, stolen or damaged, drivers are expected to contact the licensing team immediately. Stolen plates will be required to be reported to the Police. A new plate number will be issued upon receipt of a crime reference number. 	
A taximeter must be securely fitted within any vehicle which is to be licensed as a hackney carriage. The meter must be visible from the rear passenger seats, and must not interfere with the safe operation of the vehicle.	The taximeter must be secured and visible to all passengers. Meters which hang loose, or which are damaged so that they either can not be used or are ineligible will fail. It is not necessary for private hire vehicles to have taximeters, but where they are used, the meter must still be visible, secure, and safe.	
Taximeters in hackney carriages must be calibrated to the tariff set by the licensing authority, and must not show any other tariffs. The meter must be sealed, without showing signs of tampering or misuse.	 A calibration certificate must be provided for all vehicles which are to be licensed for the first time. A taximeter which is not calibrated to the Council's tariff is not acceptable. Legally, the taximeter must be calibrated according to the Council's tariff. The meter can not be calibrated to any other tariff. The fare tariff must be clearly displayed inside the vehicle so that it is visible to all passengers. Missing or damaged sheets are not acceptable. Replacement tariff 	

POLICY REQUIREMENTS FOR HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE LICENCES	
Policy	Notes
	sheets are available from the licensing team for no charge.

CONDITIONS FOR VEHICLES		
Conditions	Notes	Licence type
Cleanliness		
The exterior of the vehicle must be kept in a suitable and clean condition at all times such that road dirt, mud or other detritus does not excessively obscure any paintwork, lights, windows, licence plates or number plates.	standard. Dirt or other marks on the vehicle will be required to be	Both
The vehicle must be maintained in a manner satisfactory for public service at all times, without evidence of corrosion, damage, unsatisfactory repairs and/or unsatisfactory modifications.	Dull paintwork constitutes a fail. A mismatch of paint also constitutes a fail. However, officers should use discretion on paintwork provided the correct colour code has been used and the overall standard is good. A single rust scab or blemish larger than 10mm x 10mm constitutes a fail. Allowance should be made for small stonechips which are not showing signs of rust Dents over 40mm in diameter at its widest point and over 2mm deep constitutes a fail. A single dent within this tolerance, or even several that are not on the same panel, may not always be a fail.	Both

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	A scratch over 300mm long constitutes a fail.		
	Visibly poor or unsatisfactory repairs or modifications constitute a fail. Unsatisfactory items will include (but are not limited to) affixing side mirrors with duct tape, or damaged or peeling window tints. Window tints are only permitted as long as they are allowed within normal MOT tolerances. If the vehicle already has a licence and is to be modified to include a window tint, permission must be obtained from the licensing authority first.		
The interior of the vehicle must be kept in a suitable and clean condition at all times without accumulations of dust, dirt, litter, general debris, staining, excessive unpleasant odours or excessive wear.	A vehicle which is in a dirty condition with an excessive accumulation of dust, litter, debris or other similar items will fail. Excessive staining to the carpets or upholstery will also fail, as will any mark or stain which could mark a passenger or luggage.	Both	
	Upholstery which is excessively worn, holed or torn will also fail, as will any trip hazards. Discretion should be used where the fabric has been repaired to a satisfactory standard. Unsatisfactory repairs will constitute a fail.		
	Unpleasant odours will include (but will not be limited to) vomit, waste food, cigarette smoke, or other similar contaminants.		
Seat cushions and back rests must be adequately maintained	A seat cushion or back rest which is in a poor condition and/or	Both	

	NDITIONS FOR VEHICLES	
Conditions	Notes	Licence type
in good condition and offer proper support to passengers.	offers poor support to a passenger constitutes a fail.	
Driver Identification		
The large driver's badge must be displayed inside the vehicle	Replacement badges can be requested from the licensing team,	Both
where it can be seen by passengers.	subject to a fee.	
Vehicle Identification		
All taxis must display a roof light showing the word 'taxi' on	No roof sign at all, a damaged, cracked, or broken sign, constitutes	Hackney
the front. In the case of magnetic lights used on vehicles	a fail.	Carriage only
other than purpose built taxis, the words 'taxi' or 'for hire'		
must appear on the rear of the sign.	A sign which can not be securely fixed to the vehicle will also fail.	
The roof sign must be maintained in good working order.	A roof sign that does not bear the wording approved by the	
	Council, or if the words are not legible, constitutes a fail.	
	Private hire vehicles must not have roof signs to avoid confusion with hackney carriage vehicles.	
The roof-sign must be capable of being lit, and must cease to	A roof sign which does not light up, or can not be turned off when	Hackney
be lit when the taximeter is brought into operation.	the meter is being used, constitutes a fail.	Carriage only
Vehicles capable of carrying passengers in a wheelchair		Hackney
and/or of having accommodation for wheelchairs must		Carriage only
incorporate a sign into the roof sign indicating their purpose		

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CONDITIONS FOR VEHICLES Conditions Licence type Notes Hackney carriages that do not display a livery must display If door signs are not displayed, or are not available for inspection, Both door signs of a type and style approved by the Council's then this constitutes a fail. officers on the vehicle when the vehicle is being used for work. Signs must be positioned in the centre of the front door. There must be two signs available - one for each front door of the An exemption from displaying door signs when using the vehicle. vehicle for work is not available Hackney carriage door signs will contain the Watford Borough Private Hire vehicle door signs must be pre-approved by the Council logo, and the words "Licensed Taxi". Signs which advertise Council's officers. hackney carriage firms which are based in Watford and recognised by the Council are permitted, but not on the front doors. When the vehicle is in use for work door signs MUST be applied to the driver's and front passenger door of such Private hire door signs must contain the words "Private Hire dimensions and colours as may from time to time be Advance Bookings Only"; the operator's name and/or telephone approved by the Council; must bear the words "Private Hire number, but may not contain the words "Taxi" or "Cab", or in any Advance Bookings Only"; the operator's name and/or way lead the public to confuse the vehicle with a hackney carriage telephone number, but may not contain the words "Taxi" or that can be hailed or picked up off of the street. "Cab". Any other sign must be approved by the Council first prior to use. An exemption from displaying door signs when undertaking Signs without approval will be required to be removed until such certain contract work is available on application. time as approval for their use has been given. Advertising signs can only be displayed on the vehicle with the Council's permission and only in the manner permitted when approval is given.

CONDITIONS FOR VEHICLES		
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Drivers must not, without reasonable excuse, fail to display such signs at all times that the vehicle is hired, plying for hire (including waiting on a rank), on the way to collect a passenger or otherwise used as a hackney carriage or private hire vehicle.	 For hackney carriages, if the roof light is on the vehicle, then it will also be expected that the door signs will be on the vehicle too. Only when the vehicle is not working as a hackney carriage is it ever acceptable to remove the magnetic door signs. It would also be expected that the roof sign, and any approved company signage, be removed too, so that it is obvious that the vehicle is not working as a hackney carriage. For private hire vehicles, door signs do not need to be on the vehicle where an exemption certificate has been issued for certain contract work. However, whenever the vehicle is not being used for that contract work, then the vehicle must display door signs. Magnetic door signs must be marked with the licence plate 	Both
Door signs must be maintained in a clean, readable and undamaged state.	number of the vehicle which uses them. Damaged, peeling, torn, or ineligible signs will constitute a fail.	Both
	Replacement hackney carriage door signs are available from the licensing team subject to a fee.	
The exterior licence plate and interior licence plate (also	Vehicle plates can only be displayed on a bracket attached to the	Both

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Conditions	Notes	Licence type
referred to as the detachable slip) issued by the Council must	rear of the vehicle. It is not acceptable to display a plate in the	
be clearly visible and the details legible at all times.	<mark>rear windscreen.</mark>	
	The detachable plate slip must be displayed on the inside of the	
	windscreen and be visible to all passengers.	
	Replacement plates and brackets are available from the licensing	
	team for a fee.	
Advertising		I
No advertisement or sign of any nature can be displayed on	Door signs that advertise the name of a taxi or private hire firm	Both
the vehicle other than an advertisement or a sign of a type	may not be used unless the Council has first given its approval.	
authorised by the Council.		
	Any other sign must be approved by the Council first prior to use.	
	Signs without approval will be required to be removed until such	
	time as approval for their use has been given. Advertising signs	
	can only be displayed on the vehicle with the Council's permission	
	and only in the manner permitted by the Council.	
	Whele vehicle when twice educations will be pensidered	
	Whole vehicle wrap type advertising will be considered.	
Other Vehicle Signs	1	
You must display at least one "No Smoking" sign on at least	Missing, defaced or damaged signs will constitute a fail. Signs	Both
one near-side and one off-side window to be clearly visible to	which are peeling or ineligible will also fail. A limited supply of	
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CONDITIONS FOR VEHICLES		
Conditions	Notes	Licence type
passengers before entering the vehicle.	replacement stickers are available from the licensing team,	
	subject to demand.	
You must display at least one "No Smoking" sign on at least	Windscreen stickers advertising a taxi or private hire firm are	Both
one near-side and one off-side window to be clearly visible to	allowed provided that they only contain the name of the firm and	
passengers before entering the vehicle.	a contact telephone number, and do not encroach more than	
	40mm into the windscreen (or 10mm into the area of the	
You may only display the following window stickers or signs	windscreen immediately in front of the driver). An identical sign	
providing that they do not obscure vision:	bearing the same words and of the same dimensions may also be	
	displayed in the same position in the rear windscreen providing	
(a) the Council's official plate (the detachable slip)	that adequate rear view vision is maintained.	
	Window stickers on private hire vehicles must not contain the	
(b) the name and telephone number of a Watford	words 'taxi' or 'cab', or imply that the vehicle can be hired without	
hackney carriage or private hire firm, recognised by	pre-booking.	
<mark>the Council</mark>		
	Authorised parking permits include residents' parking permits and	
(c) an authorised parking permit	other permits such as a Watford Junction permit.	
(d) membership of a recognised motoring		
organization or a hackney carriage or private hire		
association association		

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(e) disability awareness signs.		
(f) If CCTV is in use, signs notifying customers of the use, storage and access must be displayed.		
(g) A sign advertising the availability of debit or credit card facilities		
No other signage is permitted unless permission is expressly		
granted by the licensing authority on application		
<u>Tyres</u>		
At time of licensing the vehicle tyres must show a minimum		Both
tread depth of 3mm in a continuous band around the central		
three quarters of the tyre		
You must ensure that the vehicle has, at all times, appropriate equipment and/or tools to repair or replace a punctured or damaged tyre.	Equipment or tools will be either a spare wheel, a space saver wheel, or a canister which fills the damaged tyre with foam or another substance to allow the vehicle to be driven to a garage for repairs.	Both
	If a canister is provided, there must be sufficient pressure within the canister to allow the canister to be used (found by checking	

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	the gauge on the canister), and the canister should not be	
	damaged, leaking, or rusted.	
	If a wheel is provided, driver must also have access to a jack and a	
	wheel wrench. The wheel should also not be flat or unroadworthy.	
	All items must be able to be securely stowed within the vehicle.	
Taxi Meters		
You may not use a taximeter unless it is of a type, and	A meter must be fitted to all hackney carriages and must be	Both
secured in a position, approved by the Council's officers.	secured. If a meter is not present, then this constitutes a fail.	
	Meters which hang loose, or which are damaged so that they	
	either can not be used or are ineligible will fail.	
	Meters must be sealed to prevent tampering or misuse. A missing	
	or broken seal will fail.	
	The meter must show the correct minimum fare and be calibrated	
	to the Council's tariff.	
	The meter must be fitted in a location which is visible from the	
	rear passenger seats.	
	Where meters are fitted in private hire vehicles, officers do not	

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CONDITIONS FOR VEHICLES Conditions Licence type Notes need to check the correct minimum fare and the meter does not need to be calibrated to the Council's tariff. However, the meter must still be visible, secured, and safe **Non-Factory Fitted Equipment** You may not use non-factory fitted equipment (for example, No equipment can obstruct driver or passenger movement in or Both radios, PDAs, sat-nav systems) unless they are installed in out of the vehicle, affect passenger comfort, obstruct the driver's positions approved by the Council's officers. vision, or impede the driver's ability to control the vehicle. You must notify the Council before installing any non-factory If the vehicle already has a licence and is to be modified to allow Both fitted equipment so that the equipment and proposed the use of a PDA, radio, or other such equipment, permission must position may be tested in relation to safety and comfort. The be obtained from the licensing authority first. vehicle must not be used before approval has been given. Wheelchair Access Wheelchair Accessible Vehicles must be professional Both (where converted and tested. wheelchair accessible) Wheelchair Accessible Vehicles can be side or rear loading. Both (where wheelchair accessible) A three-point seatbelt assembly together with suitable Missing or damaged equipment constitutes a fail and will need to Both (where wheelchair restraints must be provided for the use of be addressed before the vehicle can be licensed. wheelchair wheelchair occupants in vehicles capable of carrying accessible)

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CONDITIONS FOR VEHICLES Conditions Licence type Notes It is expected that a vehicle which can carry wheelchair-bound passengers in their wheelchairs. Anchorages must be provided for the wheelchair and chair bound disabled person passengers always has suitable equipment to take such to the latest industry standard. Restraints for wheelchair and passengers, and therefore broken or missing equipment should occupant must be independent of each other. never be given as an excuse for refusing a fare. Anchorages must be provided for the safe stowage of a Both (where wheelchair when not in use, whether folded or otherwise, if wheelchair carried within the passenger compartment. All anchorages accessible) and restraints must be so designed that they do not cause any danger to other passengers at any time. A ramp(s) for the (un)loading of wheelchair passengers must Both (where wheelchair be available at all times for the safe access and egress of passengers. Adequate locating device(s) must be fitted to accessible) ensure that the ramp(s) do not slip or tilt when in use. The ramp(s) must be of sufficient strength and stability such that they will not bend and will remain stable during use and must be of a safe working limit of at least 300 kg over its entire length. The ramp(s) must be capable of being stowed away securely and safely when not in use. Ramps must be permanently legibly marked with the Both (where registration mark of the vehicle for which they are provided. wheelchair accessible)

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CONDITIONS FOR VEHICLES		
Conditions	Notes	Licence type
Drivers of Wheelchair Accessible Vehicles		1
Where a vehicle is capable of carrying a passenger sitting in a wheelchair in the vehicle, the driver of the hackney carriage must have attended a disability awareness course approved	Courses that are currently accepted are: the disability awareness course run by Watford Borough 	Both (where wheelchair accessible)
by the Council.	 Council other nationally-recognised training such as MIDAS or PAT passenger assistant transport training. 	
	The course must include a practical element with regards to loading and unloading wheelchairs. Courses which are done only online are therefore not satisfactory.	
Receipts		
The driver of the vehicle must offer to each passenger (or, if there is more than one passenger, at least one of those	No facility to provide any receipts constitutes a fail.	Both
passengers) at the end of their journey a receipt containing the following information:	It may be acceptable for drivers to have to manually write down their badge number on the receipt, and it is not necessary for all information to be pre-printed. However, where drivers have to	
(a) the date	manually write their badge number, they must remember to do this every time that a receipt is issued.	
(b) the fare for that journey		
(C) the number of the badge issued by the Council to		

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that driver			
(d) other information that may be specified in writing to you by Council officers.			
Luggage Compartment			
You must ensure the luggage compartment is kept free from corrosion, dirt, dust, grease, litter or water penetration etc that may stain or damage any luggage which may come into		Both	
contact.	Inadequate floor covering, or accumulations of dirt, grease, rubbish etc. in the boot which could soil or damage luggage stored in the boot also constitutes a fail.		
You may not carry any tools or other equipment in the luggage compartment unless related to maintenance of the vehicle and securely stowed.	Containers for the storage of oil, petrol or any flammable or corrosive material shall not be carried in the vehicle. Such materials could contaminate passengers luggage, taint food, or generally be hazardous.	Both	
	Any tools or other items not adequately secured, or which would hinder the storage of luggage, constitutes a fail. Loose tools are not acceptable, particularly within a front footwell.		
Large Packages			
You must not allow any packages or other luggage etc to		Both	

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protrude from the luggage compartment over any of the		
seats which may be occupied, or outside the vehicle.		
Tail Gate or Rear Doors		
All doors which allow access to the luggage compartment	A tail gate, rear door, or any other door which allows access to the	Both
(e.g. a tailgate, boot, or rear doors) must be locked shut	luggage compartment must be capable of being opened and	
when the vehicle is in motion.	closed. When closed, the door must be capable of being locked.	
First Aid and Passenger Safety		
You may carry a first aid kit for your use if you choose to do	There does not need to be a sign indicating where the First Aid Kit	Both
<mark>so.</mark>	is stored, but it should be able to be inspected by a licensing	
	officer.	
If you do carry a first aid kit it must meet the requirements of		
the Health and Safety (First-Aid) Regulations 1981	A First Aid Kit which is marketed as being suitable for use in	
	vehicles will generally be acceptable.	
Vehicle Owners are permitted to carry a defibrillator.		Both
If a defibrillator is carried the driver of the vehicle must		
receive adequate training in the use of the machine and		
provide certificated evidence to prove training.		
Defibrillators must be purchased from a recognised supplier		

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of genuine quality machines and proof of purchase will be		
<mark>required.</mark>		
The defibrillator must be mounted securely in a location		
where it cannot be accessed easily by passengers.		
A number of fluorescent yellow vests equal to the carrying		Both
capacity of the vehicle should be carried for use by		
passengers and driver in an emergency situation.		
Fire Extinguisher		
Vehicles must carry a well maintained fire extinguisher of a size deemed appropriate by the proprietor. This must be	vehicle of a size deemed suitable by the proprietor.	Both
securely stored in the vehicle in a fixed and easily accessible		
location	used. A damaged, empty, or leaking extinguisher will fail.	
	The extinguisher must be secured within the vehicle. Secured can	
	include being kept in the load compartment. The extinguisher	
	should not be loose anywhere within the passenger compartment.	
	Loose extinguishers in the driver's footwell are never acceptable.	
CCTV		
Vehicle owners may fit CCTV system of their choice.		Both
Use of the system is governed by GDPR, DPA 2018, and		
guidance issued by the Information Commissioners Office		

WATFORD BOROUGH COUNCIL HACKNEY CARRIAGE & PRIVATE HIRE EXPLANATORY NOTES

CONDITIONS FOR VEHICLES		
Conditions	Notes	Licence type
Where CCTV is installed adequate signage must notify customers of the use of cameras, how long data is stored for and how customers can access the data.		
Drivers must provide example documentation of a CCTV usage policy, Privacy Impact Assessment and Subject Access Request application.		
Drivers must provide an in date copy of ICO registration certificate.		
A debit or credit card machine may be installed.		Both
If a card machine is advertised as in use it shall be available for every passenger unless a fault prevents its use.		
A vehicle tracker may be installed.		
Where a tracker is fitted it must be installed by a competent professional and proof of installation will be required.		
Specialist, Classic or Novelty vehicles will be considered on a case by case basis by the Group Head of Environmental Services and the Chair of Licensing.		

WATFORD BOROUGH COUNCIL HACKNEY CARRIAGE & PRIVATE HIRE EXPLANATORY NOTES DRAFT for 2019 - 2024

CC	INDITIONS FOR VEHICLES	
Conditions	Notes	Licence type
Any person wishing to licence a vehicle that falls outside of		
this policy should apply in writing giving reasons for the		
application		
Any other reasonable matter		
Discretionary to the officer inspecting the vehicle for items that are neither covered by an MOT Test nor vehicle inspection scheduled above – e.g. oil leaks, warning lights, leaking/blowing exhaust or any other item that the officer considers not necessarily dangerous but nevertheless actually or potentially detrimental to the vehicle's overall condition and which could lead to a failure	standard, and so items normally considered to be insignificant, even by an MOT, should be rectified in order to pass inspection and to be licensed.	Both

Note:

These explanatory notes may be modified from time to time in the light of experience, and will be regularly reviewed to ensure that the policy and conditions are interpreted accurately.

Date issued: xx/xx/xx